#### PUBLIC TRANSPORT SCRUTINY PANEL – 13TH DECEMBER 2023

# Report of the Director of Finance, Governance and Contracts

## PUBLIC TRANSPORT SURVEY

### Purpose of the Report

To consider the results of a borough-wide survey on the provision of public transport.

## **Action Requested**

That the panel notes the contents of the report.

#### Reason

To ensure the panel has sufficient background knowledge of the public transport provision across the borough, to help with future work programming.

## Background

During the scoping exercise for the panel, it was suggested that a survey be undertaken to provide some information on the public transport provision in the borough, and to understand the opinions of members of the public and Borough Councillors in relation to public transport.

## Methodology

An email was sent out to all Borough Councillors, asking for opinions on the current provision of public transport in their wards, what worked well and what could be improved, and whether the current provision was suitable and met the demand for public transport in the ward. During the survey period, it was suggested that the survey be extended to Parish and Town Councils, and so a further email, identical to the initial email, was circulated to Parish and Town Clerks. Some of the Parish and Town Clerks discussed the email at their Parish and Town meetings and provided a responsive email and others forwarded the email to Parish and Town Councillors and asked for return emails.

#### Results

Response emails were compiled and recorded in a table, attached at Appendix 1. Survey responses have been anonymised, and this does not affect the data in any way. Some of the responses in the table were provided by Borough Councillors, some by Parish and Town Clerks, and others by Parish and Town Councillors. Some emails from residents were provided (that had initially been sent to Borough Councillors, Parish or Town Councillors or Clerks), but these have not been included within the data as residents had not consented to their emails being involved in a survey.

## Weaknesses and Limitations

Not all Borough wards are covered by the survey responses. Not all of the Borough Councillors, Parish and Town Councillors had responded to the survey. There are grey areas within the Borough, on which the panel would not have any information about public transport provision or the opinions of those representing the area.

In addition, the data provided shows only the opinions of the representatives of the ward, parish or town. These views may not be representative of the entire area and if a survey were undertaken, involving data collection from members of the public, there may be different opinions expressed. It is important that members of the panel consider these two aspects when looking at the data presented.

Appendices: Appendix 1 – Survey Results

Background Papers: None

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